



## Republic of the Philippines Department of Migrant Workers OVERSEAS WORKERS WELFARE ADMINISTRATION





## QUALITY MANAGEMENT SYSTEM (QMS) QUARTERLY REPORT

**2<sup>nd</sup> Qtr.** 3<sup>rd</sup> Qtr. 4<sup>th</sup> Qtr.

	·	ovement / Initiatives in		
QMS ACTIVITY	Action to be Taken  Update QMS Manuals (Quality,  Procedure, References, and ISO	Timeline  1st Surveillance Audit on 20-21	Status (Implemented; Not Implemented; On-Going/ Reasons  On-going  Coordination with Certification International Philippines.	
QUALITY MANAGEMENT	<ul> <li>documentary requirements)</li> <li>100% facilitation of QMS meetings and activities of process owners</li> <li>100% of manuals updated and filed as per QMS standards</li> </ul>	August 2025	<ul> <li>(CIP)</li> <li>Updating and revision of QMS manuals with the QMS consultant on March 2025. (Work instructions, forms and monitoring reports based on audit findings and feedbacks based on the workshop results on 03-05 December 2024) Complying with revisions of manuals as per standard.</li> </ul>	
SYSTEM ISO 9001:2015 CERTIFICATION MAINTAINED	<ul> <li>Management Review Team (MRT)         / Quality Management Evaluation         Team (QMET) meeting     </li> <li>Consultation meeting</li> </ul>	1 <sup>st</sup> – 4 <sup>th</sup> Quarter of	<ul> <li>11 February 2025 MRT/QMET meeting with QMS Consultar</li> <li>21 and 29 April 2025 meeting of process owners and temporary members of MRT and mock audit</li> </ul>	
	<ul><li>Conduct of audit meetings</li><li>Training of personnel of QMS</li></ul>	2025	Implemented  MRT through QMET conducted a review on the updates on the	
	<ul> <li>Designation of a QMET room and 2 personnel hired dedicated to QMS</li> </ul>	QMET/QMEG room available, and 2 Job Order personnel hired to conduct day-to-day operation	<ul> <li>following on 11 February 2025</li> <li>Designated Office for Quality Management Evaluation Tear (QMET)</li> <li>Hiring of 2 Job-Order Personnel</li> <li>Consolidated Quality Objectives Monitoring and Evaluation Reports (QOMER)</li> <li>Continuous update of Operational Manuals</li> </ul>	
		Documentary support of QMS	<ul> <li>Prepared report of Internal and External Audits</li> <li>Approved Special Order on the new composition of MRT</li> </ul>	

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